Udennaka Chukwudi Marktony

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LinkedIn
Github
Website portfolio

Junior full-stack web developer with experience in customer relationship management, business development and banking. Focused on providing solutions, prioritizing business goals and enhancing customer service and experience.

PROJECTS

Conducted during training / CareerFoundry

- Completed various SPA and PWA applications using technology stacks such as HTML, CSS, JavaScript, React, etc. to demonstrate an understanding of cutting- edge IT technologies and their applications.
- Utilized design thinking, basic lean concepts, and agile project management tools such as Trello and Kanban to implement business and project goals (eg myFlix) within my assigned team.
- Met all project deadlines (tasks) by resolving software installation issues through constant documentation and research.

WORK EXPERIENCE

LIDL GmbH

Working student (Order Picker)
Herne, Germany | Mar 2020 – Nov 2021

- I recorded and computed customer inventory data for goods and merchandise using the LIDL Pick software, helping to ensure that deliveries from the warehouse to the various LIDL stores in NRW were made on time.

Zenith Bank Plc

IT/ATM-banking support
Lagos, Nigeria | Sept, 2010 – Oct, 2017

- Educated over 30 to 40 customers daily on how to use the bank's mobile app and website securely thus increasing the usage rate at the branch level.
- Helped customers to access online support channels, thus decreasing the backlog for online/web service problems.
- Adhered to and supervised ATM policies in the branch leading to increased compliance by staff and customers, thus reducing audit problems in the branch.
- Utilized Zenith's intranet software module to provide troubleshooting solutions for ATM technical, cash debit disparities, card-related problems and KYC verification, resulting in overall daily effectiveness of ATM operation at the branch level.

SKILLS

HTML, CSS, JavaScript, React.js, Redux, Node.js, Angular.js, Typescript, Postman, MongoDB, PostgreSQL, AWS, API configuration, Android Studio (Expo) SDK, Object Oriented Programming, Integration Tests (TDD/BDD), Agile Development, GitHub/Git Version Control, Python (Numpy), Microsoft PowerBI, Microsoft office.

EDUCATION

Full-stack Web Development Program
CareerFoundry
June 2022

Master of science (M.sc) Biological Resources
Hochschule Rhein-Waal
August 2021

LANGUAGES

English (Native speaker)
German (B1/B2)